

Phone calls: Role plays



- a) Cut out the role cards. Take a pair of cards: One of you takes card A and one of you card B. Sit back to back and act out the telephone conversation. Partner A calls partner B. Then take a new pair of cards and swap roles.



1A

You are Kim. Your phone number: 49684
Call your friend Monica.

Why:
• go swimming together?

1B

You are Mrs Smith, Monica's mum.
Answer the phone.

Monica:
• not at home now (netball)
• usually back at 5:30 p.m.



2A

You are Mike. Your phone number: 76844
Call your friend Ted.

Why:
• help with computer?

2B

You are Lisa Adams, Ted's sister.
Answer the phone.

Ted:
• not at home now (park)
• always back before 7 p.m.



3A

You are Ben. Your phone number: 99564
Call your friend Jessica.

Why:
• go skating together?

3B

You are Mr Karimi, Jessica's dad.
Answer the phone.

Jessica:
• not at home now (football)
• usually back at 4:15 p.m., sometimes later



4A

You are Sara. You live in Liverpool.
Call your cousin Terry in Greenwich.

Why:
• information about sights in Greenwich?

4B

You are Mike Carter, Terry's brother.
You live in Greenwich.
Answer the phone.

Terry:
• not at home now (cycling)




- b) Make more telephone dialogues. Choose one of these ideas or find your own ideas.

- A. Manuel Neuer calls David Beckham to ask for a tip about new football shoes. David Beckham isn't there. His son answers the phone.
- B. Bibi Blocksberg calls Harry Potter. She wants to tell him about her new costume. Ron answers the phone.

costume [ˈkɒstju:m] **Kostüm**

Phone calls: Useful phrases

Partner A



1.

Say hello and who you are
Hello ... ! / Hi ... ! | Good morning / afternoon / evening! | This is ... calling. | I'm ...

2.


Say why you are calling
Can I speak to ... | I'm calling because ... | I'd like to ... | I need some information about ...

3.


If the person is not there
Please tell him / her that ... | Please ask him / her to call me. My number is ... | I'll try again later.

4.

Say goodbye
Goodbye.



Partner B



Say who's answering the phone
Hello / Hi, this is ... speaking.

Say hello and be polite
Hello ... ! | How are you? | How can I help you?

Give your answer
Just a minute, he's / she's ... | I'll get him / her. I'm sorry, he / she isn't at home. Can I take a message? | Should I ask him / her to call you back?

Say goodbye
OK, thank you for calling. Goodbye.

I'll try again later. [aɪl ˌtraɪ_əgen ˈleɪtə] Ich versuche es später noch einmal.