

C Exercise 6 (Track 8 and 9)

Track 8 (Message 1)

Good morning. My name is Joanna Oxley. I'm ringing about my personal loan, reference number ZY 7658 31D. Your banking advisor Jonathan Dixon assured me that the € 6000 would be on my account by Monday 9 September at the latest but I still haven't received it. I need the money urgently to pay for the car I am buying. I'd be grateful if you could ring me back on my office number 01273 278 293 or on my mobile 0778 000 4153 to let me know what's happening, preferably before four o'clock this afternoon. Thank you.

Track 9 (Message 2)

Good afternoon. This is David Asley from Leeds Savings Bank. We need one of your engineers to call by as soon as possible in the coming week as we are having a lot of problems with some of our PCs. We need to clear up these problems asap as they are causing some disruption to our work. Our service contract number is PA 376 99 4AD. Please ring me back on my mobile 0778 777 6293 within the next couple of days or email the date and time when your service engineer will be coming on da.leedssavings@aol.com. Thank you.