

B Exercise 4 (Track 17)

- Michael Müller:* Guten Morgen. Wie kann ich Ihnen behilflich sein.
Ray: Oh, hello. Ehm ... do you speak English?
Michael Müller: Yes of course. How can I help you?
Ray: Well, I have just come to Germany. I'm from America and I will be staying here for two years. I need to find out how to get a bank account here.
Michael Müller: Okay. Well, you can apply for a current account in our branch. First of all let me introduce myself. My name is Michael Müller.
Ray: Right. I'm Ray Burton.
Michael Müller: Would you like to sit down so we can fill in the application form?
Ray: No, I'm pretty tight for time – I need to get back to work soon. Just some questions: I need to transfer my rent soon. Can I do this with my account?
Michael Müller: Yes, of course. Usually you would first open an account and then you would set up a standing order to transfer your rent.
Ray: Right, I think that is what my landlord meant me to do as well. He was talking about something like Überweisung. Can I get a credit card with this account?
Michael Müller: The standard card for this account is a bank card, which is a debit card. You can also apply for a credit card later.
Ray: Okay, that's great. I need a credit card because I sometimes buy things on the internet. Do you also have online banking?
Michael Müller: Yes, we have online banking and we also offer telephone banking.
Ray: Well, that's great. I'll come in tomorrow to apply for an account. It's my day off.
Michael Müller: Oh, wonderful. I'll give you my card, just in case. (...) Here you are.
 Well, I look forward to seeing you tomorrow then.
Ray: Thanks. Good bye.
Michael Müller: Bye.