

B 2 Exercise 2 + C Exercise 1 (Track 11)

Good morning, ladies and gentlemen. Thank you all very much for coming and I'd like to thank Mr. Bryson for inviting me. As you know, my name is Susanne Mienert and I am an insurance broker from the German subsidiary of Safe Hands Insurance Company. My purpose today is to give you an overview of Safe Hands Germany: our locations, our people and, of course, our business mix. I'll conclude by showing you how we believe our business will develop over the next three years.

I see that some of you have notepads and pens. I will be passing round handouts at the end of the presentation, so you can sit back and relax!

If it's all right with you, I'd like to invite questions at the end of my presentation. Of course, if there's anything you don't understand as we go along, feel free to interrupt me at any time.