

Module 5

Being at the guests' service

A Room service

1

(1) daily, (2) 6.30 a.m., (3) 10 a.m., (4) € 1.50, (5) toast, (6) cheese, (7) coffee, (8) hot chocolate, (9) € 7.40, (10) English, (11) fresh, (12) scrambled, (13) baked, (14) tomatoes, (15) tea, (16) € 9.45

2

1. scrambled eggs, ✓ English
2. baked beans, ✓ English
3. croissants, ✓ continental
4. fried bacon, ✓ English
5. rolls, ✓ continental
6. cheese, ✓ continental

3

1. Ich werde den Kellner bitten, Ihnen Kaffee zu servieren.
2. Wir werden den Gästebetreuer bitten, Ihnen einige Vorschläge für Besichtigungen und Unterhaltungsangebote zu machen.
3. Gestern Morgen bat Frau Meier jemanden vom Zimmerpersonal Ihr Zimmer zu reinigen.
4. Er wird den Internetanschluss in Ihrem Zimmer durch einen Kollegen überprüfen lassen.

B Giving advice about sightseeing and entertainment

1

(1) leave, (2) turn right, (3) Follow, (4) turn left, (5) Walk along, (6) Go past, (7) crossroads, (8) straight ahead

2

Individuelle Lösungen.

3

Isar Hotel
Schwabingstraße 78
80336 München

20 April 20...

Mr and Mrs Rossini
Room no. 201

Dear Mr and Mrs Rossini,

Subject: Sightseeing and entertainment in Munich

Referring to your enquiry about sightseeing and entertainment in Munich, we would like to make the following suggestions.

The Isar Gate

In the past Munich used to be surrounded by a wall and the city could only be entered through four gates. The Isar Gate is one of these old town gates and it was built during the fourteenth century. You can reach the Isar Gate best by underground. Take the underground from the central station to Marienplatz. Then walk along Kaufingerstraße towards the south. At the end of the street is the Isar Gate.

The Olympic Tower

The Olympic Tower was built for the Olympic Games in 1973. With 291 metres it is Germany's highest television tower. At the top there is a restaurant which offers a wonderful view of the city. You can reach the Olympic Tower by underground. Take line 2 from the central station to Feldmoching. Change to line 3 at Scheidplatz and get out at Olympiazentrum. From there it is only a 15-minute walk to the Olympic Tower.

Prinzregententheater

At the Prinzregententheater, also known as the Bavarian State Opera and Concert Hall, you can currently see the ballet "Schwanensee". Performances are daily at 7 p.m. To get there take line 4 of the underground from the central station to Prinzregentenplatz. From there the theatre is only 100 metres away.

The Museum Lichtspiele

If you are a film lover we recommend the Museum Lichtspiele. It is located next to the Deutsches Museum. All films are shown in the original version. You can get information about the programme in English by calling 089-13255403.

I hope this information will be useful for you. If you have any more questions, please do not hesitate to contact me.

(your name)

Guest relations officer
Isar Hotel, Munich

C Planning a function

1

1. **Private functions:** birthday party, farewell party for a friend, wedding reception
2. **Official functions:** academic lecture, speech of a company's boss, product presentation, seminar on communication skills, workshop on marketing

2

	Checklist
1. Name and address:	Peter Linneck, Unterhaching
2. Date and kind of event:	25 May; 70th birthday party (private function)
3. Number of guests:	about 50 people
4. Duration:	7 p.m. to about midnight
5. Food and beverages:	three-course dinner; no information about beverages
6. Price per person:	€ 50
7. Decoration and seating:	yellow place cards; red tablecloths with matching napkins, flowers and candles; E-shape arrangement